



**Exchange of experience and partnership programs in the field of improvement of patient safety conditions in hospitals**  
**[2017.09.01. - 2017.10.31.]**

**Short summary of the project**

We intend to present the E-Health Technology Forum in Oslo between 2017.10.10-2017.10.14. The aim of the forum is to provide participants with the latest, cutting edge technological innovations to identify patients, thus indirectly increasing patient safety. The following topics are covered by the forum:

- Intelligent solutions to support digital transformation in healthcare
- Preparing your hospital for the digital world: IoT and BYOD
- Patient Identification Problems and Solutions: GDPR and Patient Identification Compliance with Legal and Patient Data Protection Requirements; How does technology support its implementation?
- Patient and Healthcare Experience - Next Generation Care Journey - Intercommunication and Patient Linking with Career Team
- Getting acquainted with good practice: Oslo University Hospital

The forum is a cost effective way to become familiar with these trends. Increasing patient identification and service control is the next step in raising the supply level in healthcare. We are obliged to bring patients and policy demands into line with current requirements, using preventative-therapeutic methods, procedures, laws, regulations, and regulatory requirements used in both domestic and international practice, within the required and suggested safety requirements. By having knowledge of technological innovations, we could provide solutions to home care that help control patient management. This contributes to the reduction of health risks arising from human error and less regulated processes.

Our hospital considers these tasks to be of the utmost importance in order to ensure the quality requirements on both a domestic and an international level, and to create the necessary conditions to enable this. Our goal is to provide high quality care in all areas of our institution.

We pay special attention to patient safety in the hospital, we manage all the activities of the institution in relation to infection control, whilst meeting all regulatory obligations, however the up-to-date knowledge of modern solutions is indispensable in maintaining quality.

Norwegian hospitals are renowned for their innovation, for example, at the University Hospital in Trondheim, St. Olav Hospital, they seek to implement a state of the art hospital that promotes more effective treatment procedures, expands the range of services offered to patients, and simplifies staff workload. Information communication development, implemented by Telenor and Cisco, provides modern solutions that speed up processes, increase transparency, simplify communication (both in and outside the hospital) and thus create a solid foundation for indirectly enhancing the quality of the service, increase the number of patients being cared for, and reduce the mortality rate.

The goal is to acquire solutions from the knowledge that can later be integrated into the hospital's workflow, that is to say, tangible results from the experience gained. We would like to keep in touch with the Norwegian parties involved in the future so that they can help with their experience to implement specific solutions and provide feedback to them.

Impact of the project on environmental sustainability: By enhancing patient identification processes, occupational health, and infection safety risks are reduced.

The impact of the project on economic sustainability: some of the patient identification processes can be integrated in our processes in a cost-free manner, which will make the results sustainable without further capitalisation.

Impact of the project on social sustainability: By increasing patient safety, we reduce the significant risks to public health.

Through the people involved in the project, we paid particular attention on ensuring that gender equality is achieved.

The added value of the project is to strengthen good governance; through the enhancement of patient identification, transparency is achieved, and the introduction of innovative solutions will also provide the opportunity for patients to enforce their interests.

### **Introduction of the Partner**

The Hungarian-Norwegian Chamber of Commerce (HNCC) is an independent, non-profit association established in order to promote bilateral trade, commerce, industry, tourism, manufacturing, professional and all other business activities, services and relations between Hungary and Norway and operated with funding mainly from donations, membership fees and fees charged for special events.

HNCC will have close relations with appropriate entities in Hungary and strives to raise awareness of Hungary and Norway as the right source of business partners and new products, just as well as excellent sites for investments and accessible markets.

Mission of the Chamber is to provide platform for exchange and networking opportunities for the members as well as to promote their interests to key decision makers and to help develop economic and commercial relations between Hungary and Norway, to reinforce and enhance business and cultural ties by organizing events bringing Hungarian and Norwegian companies, primarily SMEs and individuals together. HNCC will, therefore, provide a network among professionals, companies and organizations working with Hungary and Norway.

Events, workshops, conferences, seminars, meetings, etc. will be organized to facilitate collaboration and knowledge transfer and in general, to provide members with updated information about political, economic, cultural and/or legislative issues relevant to business and commerce.

<https://www.hncc.no/>

## **Partnership**

The Norwegian-Hungarian Chamber of Commerce organises the participation of the Hungarian parties on the forum. Facilitating the Chamber helps to maintain ties with the other participants in the forum and the Norwegian hospitals in the future. With their help we can make communication effective, despite the linguistic diversity, with the aim of effectively implementing concrete solutions.

The aim of the Chamber is to link the service providers interested in patient identification from the Norwegian side to the Hungarian side. The forum provides an excellent opportunity for the Chamber to become familiar with the needs and financial possibilities of the Hungarian parties and to present solutions that are more specific to the Hungarian market for health institutions in Hungary.

Its work has been linked for many years by the Chamber, bringing together innovative market solutions with the demand side.